



Rapid Charge Solutions Privacy Policy

Effective Date: January 2023

Introduction

This policy informs you of the Rapid Charge Solutions (Rapid Charge) policies regarding collecting, using, and disclosing personal data when you use our service (www.rapidcharge.co.za) and the choices associated with that data. Our commitment is to ensure compliance with the POPIA and inform you about your rights and our duties.

Information Collection And Use

We collect several different types of information for various purposes to provide and improve our Service to you.

Types of Data Collected

Personal Data

Email address
First name and last name
Phone number
Cookies and Usage Data

Usage Data

This includes information such as your computer's Internet Protocol address (IP address), browser type, pages visited, time and date of your visit, time spent on those pages, unique device identifiers, and other diagnostic data.

Tracking & Cookies Data

We use cookies and similar tracking technologies to track the activity on our Service and hold certain information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent.

Examples of Cookies we use:

Session Cookies for operating our Service.
Preference Cookies to remember your preferences and various settings.
Security Cookies for security purposes.

Use of Data



Rapid Charge uses the collected data for various purposes:

- To provide and maintain the Service.
- To notify you about changes to our Service.
- To allow interactive features of our Service.
- To provide customer care and support.
- To provide analysis or valuable information to improve the Service.
- To monitor the usage of the Service.
- To detect, prevent, and address technical issues.

Disclosure Of Data

Legal Requirements

Rapid Charge may disclose your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation.
- Protect and defend the rights or property of Rapid Charge
- Prevent or investigate wrongdoing in connection with the Service.
- Protect the personal safety of users of the Service or the public.
- Protect against legal liability.
- Security Of Data

The security of your data is important to us, but no method of transmission over the Internet is 100% secure. We strive to use commercially acceptable means to protect your Personal Data.

Service Providers

We may employ third-party companies and individuals to facilitate our Service, provide the Service on our behalf, perform Service-related services, or assist us in analysing how our Service is used.

Links To Other Sites

Our Service may contain links to other sites not operated by us. If you click on a third-party link, you will be directed to that third-party's site. We have no control over and assume no responsibility for any third-party sites or services' content, privacy policies, or practices.

Children's Privacy

Our Service does not address anyone under the age of 18. We do not knowingly collect personally identifiable information from anyone under the age of 18.

Changes To This Privacy Policy



We may update our Privacy Policy from time to time. Changes are effective when they are posted on this page.

Contact Us

If you have any questions about this Privacy Policy, please contact us.